# Your summary of benefits



**Anthem Blue Cross Life and Health Insurance Company** 

Your Plan: PRISM City of Modesto: Custom Anthem PPO HSA 5000/30/20

Your Network: Prudent Buyer PPO

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Overall Deductible	\$5,000 person / \$10,000 family	\$5,000 person / \$10,000 family
Out-of-Pocket Limit	\$6,750 person / \$13,500 family	\$6,750 person / \$13,500 family

The family deductible and out-of-pocket maximum are embedded, meaning the cost shares of one family member will be applied to both per person deductible and per person out-of-pocket maximum; in addition, amounts for all covered family members apply to both the family deductible and family out-of-pocket maximum. No one member will pay more than the per person deductible or per person out-of-pocket maximum.

Your copays, coinsurance and deductible count toward your out of pocket amount(s).

In-network and out-of-network deductibles and out-of-pocket maximum amounts are combined and accumulate toward each other.

Preventive Care / Screening / Immunization	No charge deductible does not apply	50% coinsurance after deductible is met
Preventive Care for Chronic Conditions per IRS guidelines	No charge deductible does not apply	50% coinsurance after deductible is met
<u>Virtual Care (Telemedicine / Telehealth Visits)</u>		
Virtual Visits - Online visits with Doctors who also provide services in person		
Primary Care (PCP)	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Mental Health and Substance Use Disorder care	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Specialist	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Virtual Visits from Online Provider LiveHealth Online via <a href="https://www.livehealthonline.com">www.livehealthonline.com</a> ; our mobile app, website or Anthem-enabled device		
Primary Care (PCP) and Mental Health and Substance Use Disorder	\$0 copay per visit at	fter deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Specialist Care	\$30 copay per visit after deductible is met	
Visits in an Office		
Primary Care (PCP)	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Specialist Care	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Other Practitioner Visits		
Routine Maternity Care (Prenatal and Postnatal)	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Retail Health Clinic	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Manipulation Therapy Coverage is limited to 24 visits per benefit period.	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Acupuncture Coverage is limited to 12 visits per benefit period.	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Other Services in an Office		
Allergy Testing	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Chemo/Radiation Therapy	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Dialysis/Hemodialysis	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Prescription Drugs Dispensed in the office Maximum of \$250 member cost share per drug.	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Surgery	\$30 copay per surgery after deductible is met	50% coinsurance after deductible is met
<u>Diagnostic Services</u> Lab		
Office	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Freestanding Lab	0% coinsurance after deductible is met	50% coinsurance after deductible is met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Outpatient Hospital	0% coinsurance after deductible is met	50% coinsurance after deductible is met
X-Ray		
Office	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Freestanding Radiology Center	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Outpatient Hospital	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Advanced Diagnostic Imaging for example: MRI, PET and CAT scans		
Office	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Freestanding Radiology Center	0% coinsurance after deductible is met	50% coinsurance after deductible is met
Outpatient Hospital	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Emergency and Urgent Care		
Urgent Care	\$40 copay per visit after deductible is met	50% coinsurance after deductible is met
Emergency Room Facility Services  Copay waived if admitted.	\$200 copay per admission and 20% coinsurance after deductible is met	Covered as In-Network
Emergency Room Doctor and Other Services	20% coinsurance after deductible is met	Covered as In-Network
Ambulance	20% coinsurance after deductible is met	Covered as In-Network
Outpatient Mental Health and Substance Use Disorder		
Doctor Office Visit	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Facility Visit		
Facility Fees	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Doctor Services	20% coinsurance after deductible is met	50% coinsurance after deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Outpatient Surgery		
Facility Fees		
Hospital	\$200 copay per admission and 20% coinsurance after deductible is met	50% coinsurance after deductible is met
Freestanding Surgical Center	\$200 copay per admission and 20% coinsurance after deductible is met	50% coinsurance after deductible is met
Doctor and Other Services		
Hospital	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Hospital (Including Maternity, Mental Health and Substance Use Disorder) Anthem's maximum payment is up to \$600 per day for non-emergency Inpatient admissions to Non-Network Providers.		
Facility Fees	\$150 copay per day up to 3 days maximum and 20% coinsurance after deductible is met	50% coinsurance after deductible is met
Doctor and other services	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Recovery & Rehabilitation		
Home Health Care Coverage is limited to 100 visits per benefit period.	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Rehabilitation services		
Office	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Outpatient Hospital	\$30 copay per visit after deductible is met	50% coinsurance after deductible is met
Cardiac rehabilitation		
Office	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Outpatient Hospital	20% coinsurance after deductible is met	50% coinsurance after deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Skilled Nursing Care (facility) Coverage is limited to 100 days per benefit period.	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Inpatient Hospice	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Durable Medical Equipment	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Prosthetic Devices	20% coinsurance after deductible is met	50% coinsurance after deductible is met
Covered Prescription Drug Benefits	Cost if you use an In-Network Pharmacy	Cost if you use a Non-Network Pharmacy
Pharmacy Deductible	Combined with In-Network medical deductible	Not covered
Pharmacy Out-of-Pocket Limit	Combined with In-Network medical out-of-pocket limit	Not covered
Prescription Drug Coverage Your plan uses the Base Network. You may receive up to a 90 day supply of medication at Retail 90 pharmacies. Cost shares for drugs included on the National drug list appear below. If you select a brand name drug when a generic drug is available, additional cost sharing amounts may apply. Drug cost share assistance programs may be available for certain specialty drugs.		
Home Delivery Pharmacy Maintenance medication are available through IngenioRx Home Delivery Pharmacy. You will need to call us on the number on your ID card to sign up when you first use the service.		
Preventive Drugs Your Pharmacy cost share is waived for drugs included on the PreventiveRx Plus drug list, a designated list of drugs for the treatment of diabetes, asthma, depression, heart health, high blood pressure, high cholesterol, and osteoporosis.		
Preventive Rx Plus	No charge (retail only)	Not covered (retail and home delivery)
Tier 1 - Typically Generic Per 30 day supply (retail pharmacy). Per 90 day supply (home delivery).	\$25 copay per prescription after deductible is met (retail) and \$50 copay per prescription after deductible is met (home delivery)	Not covered (retail and home delivery)

Covered Prescription Drug Benefits	Cost if you use an In-Network Pharmacy	Cost if you use a Non-Network Pharmacy
Tier 2 – Typically Preferred Brand Per 30 day supply (retail pharmacy). Per 90 day supply (home delivery).	\$45 copay per prescription after deductible is met (retail) and \$80 copay per prescription after deductible is met (home delivery)	Not covered (retail and home delivery)
Tier 3 - Typically Non-Preferred Brand/Specialty Drugs Per 30 day supply (retail pharmacy). Per 90 day supply (home delivery).	\$55 copay per prescription after deductible is met (retail) and \$110 copay per prescription after deductible is met (home delivery)	Not covered (retail and home delivery)

## Notes:

- If you have an office visit with your Primary Care Physician or Specialist at an Outpatient Facility (e.g., Hospital or Ambulatory Surgical Facility), benefits for Covered Services will be paid under "Outpatient Facility Services".
- Costs may vary by the site of service. Other cost shares may apply depending on services provided. Check your Certificate of Coverage for details.
- Outpatient Facility tests and treatments are limited to \$350 per day for Non-Network Providers. Includes Diagnostic Services, X-ray, Surgery, Rehabilitation, Habilitation, and Cardiac Therapy. This also includes Surgery at Freestanding Facilities.
- Advanced Diagnostic Imaging is limited to \$800 per test for Non-Network Providers.
- Coverage includes standard fertility preservation services as a basic healthcare service including but are not limited to, injections, cryopreservation and storage for both male and female members when a medically necessary treatment may cause iatrogenic infertility. Member cost share for fertility preservation services is based on provider type and service rendered.

This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail.

Your Plan: PRISM City of Modesto: Custom Anthem PPO HSA 5000/30/20

Your Network: Prudent Buyer PPO

This summary of benefits is intended to be a brief outline of coverage. The entire provisions of benefits and exclusions are contained in the Group Contract, Certificate, and Schedule of Benefits. In the event of a conflict between the Group Contract and this description, the terms of the Group Contract will prevail.

By signing this Summary of Benefits, I agree to the benefits for the product selected as of the effective date indicated.

Authorized group signature (if applicable)	Date
Underwriting signature (if applicable)	Date

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Questions: (855) 333-5730 or visit us at www.anthem.com/ca

## Get help in your language



## **Language Assistance Services**

Curious to know what all this says? We would be too. Here's the English version:

IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For free help, please call right away at 1-888-254-2721. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

## Spanish

IMPORTANTE: ¿Puede leer esta carta? De lo contrario, podemos hacer que alguien lo ayude a leerla. También puede recibir esta carta escrita en su idioma. Para obtener ayuda gratuita, llame de inmediato al 1-888-254-2721. (TTY/TDD: 711)

#### Arabic

مهم: هل يمكنك قراءة هذه الرسالة؟ إذا لم تستطع، فيمكننا الاستعانة بشخص ما ليساعدك على قراءتها. كما يمكنك أيضًا الحصول على هذا الخطاب مكتوبًا بلغتك. للحصول على المساعدة المجانية، يُرجى الاتصال فورًا بالرقم272-254-888-1 (TTY/TDD:711).

#### Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Կարողանո՞ւմ եք ընթերցել այս նամակը: Եթե ոչ, մենք կարող ենք տրամադրել ինչ-որ մեկին, ով կօգնի Ձեզ՝ կարդալ այն: Կարող ենք նաև այս նամակը Ձեզ գրավոր տարբերակով տրամադրել: Անվձար օգնություն ստանալու համար կարող եք անհապաղ զանգահարել 1-888-254-2721 հեռախոսահամարով: (TTY/TDD: 711)

#### Chinese

重要事項:您能看懂這封信函嗎?如果您看不懂,我們能夠找人協助您。您有可能可以獲得以您的語言而寫的本信函。如需免費協助,請立即撥打1-888-254-2721。(TTY/TDD: 711)

## Farsi

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مهم: آیا میتوانید این نامه را بخوانید؟ اگر نمیتوانید، میتوانیم شخصی را به شما معرفی
کنیم تا در خواندن این نامه شما را کمک کند. همچنین میتوانید این نامه را به صورت
مکتوب به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، همین حالا با شماره
TTY/TDD:711):حاس بگیرید.(TTY/TDD:711)
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#### Hindi

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? अगर नहीं, तो हम आपको इसे पढ़ने में मदद करने के लिए किसी को उपलब्ध करा सकते हैं। आप यह पत्र अपनी भाषा में लिखवाने में भी सक्षम हो सकते हैं। निःशुल्क मदद के लिए, कृपया 1-888-254-2721 पर तुरंत कॉल करें। (TTY/TDD: 711)

#### Hmona

TSEEM CEEB: Koj puas muaj peev xwm nyeem tau daim ntawv no? Yog hais tias koj nyeem tsis tau, peb muaj peev xwm cia lwm tus pab nyeem rau koj mloog. Tsis tas li ntawd tej zaum koj kuj tseem yuav tau txais daim ntawv no sau ua koj hom lus thiab. Txog rau kev pab dawb, thov hu tam sim no rau tus xov tooj 1-888-254-2721. (TTY/TDD: 711)

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#### Japanese

重要:この書簡を読めますか?もし読めない場合には、内容を理解するための支援を受けることができます。また、この書簡を希望する言語で書いたものを入手することもできます。次の番号にいますぐ電話して、無料支援を受けてください。1-888-254-2721 (TTY/TDD: 711)

#### Khmer

សំខាន់៖ តើរដ្ឋករកចរោនលិខិតនេះទេ? បើមិនរាចទេ យើងរាចឲ្យនរណាឡាក់រានវាជូនរដ្ឋក។ រដ្ឋក៏រកចទទួលលិខិតនេះដោយសរសេរជាភាសារបស់រដ្ឋកផងដែរ។ ដើម្បីទទួលជំនួយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទភ្លាម១ទៅលេខ 1-888-254-2721។ (TTY/TDD: 711)

#### Korean

: ? . 가 1-888-254-2721 . (TTY/TDD: 711)

## Punjabi

ਮਰਾਤਵਪੂਰਨ: ਕਹੀ ਤਸ <sub>ਇ</sub>ਹਾਪਤਰ ਪੜ੍ਹ ਸਕਦਾਹ?ਜ ਨਹ<sub>਼</sub>ਤ ਅਸ <sub>ਇ</sub>ਸਾਨ ਪੜ੍ਹ ਿ ਵਚ ਤਹ ਡ**ੀ ਮਦਦ ਲਈ ਿ**ੂਕ੍ਸ ਨ ਬਲ ਸਕਦੁਹ ਤਸ ਸ਼ਾਇਦ ਪਤਰ ਇਦ ਪਤਰ ਨੋਂ ਆਪਣ**ੀ** ਭ ਸ਼ ਿਵਚ ਿਲਖਆ ਹਇਆ ਵੇਬ**ੀ ਪੇਰ ਪ ਪ ਕਰ ਸਕਦ ਹ। ਮਫ਼ਤ ਮਦਦ ਲਈ, ਿਕਰਪ** ਕਰਕ ਫਰਨ 1-888-254-2721 ਤ ਕ ਲ ਕਰ। (TTY/TDD: 711)

#### Russian

ВАЖНО. Можете ли вы прочитать данное письмо? Если нет, наш специалист поможет вам в этом. Вы также можете получить данное письмо на вашем языке. Для получения бесплатной помощи звоните по номеру 1-888-254-2721. (TTY/TDD: 711)

## **Tagalog**

MAHALAGA: Nababasa ba ninyo ang liham na ito? Kung hindi, may taong maaaring tumulong sa inyo sa pagbasa nito. Maaari ninyo ring makuha ang liham na ito nang nakasulat sa ginagamit ninyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa 1-888-254-2721. (TTY/TDD: 711)

#### Thai

หมายเหตุสาคัญ ท่านสามารถอ่านจดหมายฉบับนี้หร**ือไม่ หากท่านไม่สามารถอ่านจดหมายฉบับนี้** เราสามารถจัดหาเจ ้าหน ้าทมี่ าอ่านให ้ท่านฟ**ังได**้ ท่านย**ั**งอาจให ้เจ ้าหน ้าทซี่ ่ วยเข**ียนจดหมายในภาษาของท่านอ**ีกด ้วย หากต ๊องการความช**่วยเหล**ือโดยไม่ม**ีค่าใช** ๊จ่าย โปรดโทรต**ิ**ดต่อทหี่ มายเลข 1-888-254-2721 (TTY/TDD: 711)

#### Vietnamese

QUAN TRONG: Quý vị có thể đọc thư này hay không? Nếu không, chúng tôi có thể bố trí người giúp quý vị đọc thư này. Quý vị cũng có thể nhận thư này bằng ngôn ngữ của quý vị. Để được giúp đỡ miễn phí, vui lòng gọi ngay số 1-888-254-2721. (TTY/TDD: 711)

## It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>. Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">https://www.hhs.gov/ocr/office/file/index.html</a>.

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