



## INSPECTION REQUEST PROCEDURE

### City of Modesto

Building & Development Services

Automated Phone Permit Access (IVR) Number 209-571-5881

The City of Modesto Building Inspection Division is equipped with a 24-hour interactive voice response system. Inspection requests made before **4 p.m.**, Monday through Friday, will be honored the following working day. Inspection requests made after **4 p.m.** Friday, and during the weekend, will be honored the following Tuesday.

- Building Inspectors will not take inspection requests over the phone or in the field.
- Do not rely on cellular phones due to transmission difficulties.
- Do not call for inspections on permit numbers that begin with "WTS."
- We are unable to accommodate appointments over the IVR system.

### Choose Your Option:

- Press 1 to SCHEDULE AN INSPECTION
- Press 2 to CANCEL AN INSPECTION
- Press 3 to OBTAIN INSPECTION RESULTS
- Press 4 to HEAR PLAN REVIEW STATUS
- Press 0 to TRANSFER TO STAFF
- Press # to DISCONNECT AND HANG UP
- Press \* for ADDITIONAL INFORMATION

The IVR system prompts you each step of the way. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of all confirmation numbers and associated transactions in case they are needed in the future.

If you would like to speak with a Building Inspector, please call (209) 577-5232 at the two opportunities listed below:

7 – 7:30 a.m.    -or-    5 – 5:30 p.m.

**HAVE PLANS ON THE JOB SITE AT THE TIME OF INSPECTION**