# our community matters

July 2017

# Dear Citizens of Modesto,

I am honored to serve as your Acting City Manager in the City of Great Neighbors alongside an engaged Council and active business leaders and residents. We are comprised of caring and compassionate people who want to make Modesto better. Working together to execute the FRERPPLYPEY RIREWDWHE 3ODQDP FRQEY WEVRROWVR PDNHORGHYR D YEDW economic center of Stanislaus County. While the Fiscal Year 2017-2018 (FY17-18) Budget does not solve all the FDOFROOLED OIDFEFRPUREYH started on the journey.

Throughout FY17-18, staff will actively manage the budget to help ensure resources are available to address future budget challenges. Public Safety will remain our main priority. The City must work toward an aggressive pro-business approach to expand existing businesses and attract new businesses, helping grow our revenues in a manner that allows us to meet the ever-increasing needs of our community. We need to continue to invest in collaborative partnerships with other jurisdictions, our neighborhood groups and faith organizations. We must continue to move toward an open transparent government that makes decisions based on data and evidence.

	(in millions)
General Fund \$	122.03
Wastewater Fund	45.99
Water Fund	58.33
Internal Service Funds	66.50
Transit Fund	21.12
Golf Fund	3.31
Centre Plaza Fund	1.53
Airport Fund	1.12
Other Funds	53.19
Total Funds	\$ 373.12
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The total City operating budget expense all funds, for FY17is \$373 million. The three major funds within the City's budget General. Water and Wastewater. The Wastewater Fund serves customers in Modesto, Empire and a portion of Ceres. Through the Water Fund, the City also provides drinking

water to residents in the areas of Modesto, Empire, Salida, Grayson, Del Rio, parts of Ceres and Turlock, and County areas adjacent to the City system. These funds have revenues that are adequate to cover costs of service. Our Strategic Plan provides a guiding framework, direction, and prioritization of the General Fund.

We have four major core commitments and have allocated the General Fund budget by core commitment as follows:

- 1. Great Safe Neighborhoods. A City where we work together to ensure our neighborhoods are safe and attractive. We build on the diversity of our many neighborhoods. We engage our neighborhoods as our partners working together to achieve common goals and help make our community an even better place to live, work and play. \$97.1 MILLION (78% OF TOTAL GENERAL FUND BUDGET)
- 2. Healthy Economy & Great Quality of Life. A City where in SDWWKVRWWRYEWDODJERQRWVV

educational agencies and business, we have jobs and educational opportunities that help our families succeed. Work with the community to expand access to cultural, entertainment and recreational opportunities for youth and families. \$7.6 MILLION (6% OF TOTAL GENERAL FUND BUDGET)

3. Vibrant Infrastructure & Sustainable Environment. A City

transportation and a healthy environment that protects its natural resources and strives for long-term sustainability. \$6.5 MILLION (5% OF TOTAL GENERAL FUND BUDGET)

4. Effective, Responsive & Transparent Government. A City government of continuous improvement, effective and 版例如即即即以WRFRPPM\

needs while operating in a transparent and accessible environment. \$12.6 MILLION (10% OF TOTAL GENERAL FUND BUDGET)

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Fund indicated a large potential shortfall. The initial projected gap for the FY17-18 General Fund Operating Budget was approximately \$17.3 million. Staff was determined to stay true to Council's intention of putting aside money for future contingencies and not to withdraw funds from General Fund Emergency Reserves. I am happy to report, that we were able to close the funding gap primarily through permanent reductions, with the use RIRPREVENDINGENERAL STATEMENT PREVENDING TO THE PREVENDING TO

positions. Special thanks to the City's budget staff for their tireless work throughout this process and to the Modesto City Council for their leadership. I encourage you to visit modestogov.com/budget to see the full budget and please provide feedback if you have ideas to share.

Thank you,

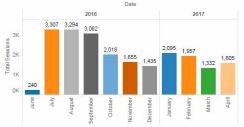
Joe Lopez

#### GoModesto!

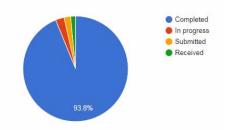
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GoModesto! has done well in its WIRI RSBWRQORBWQQ

4,000 citizens have downloaded the application.



It has averaged 378 active Apple devices per month and an estimated 365 active Android devices (over 22,020 sessions for Apple users and an estimated 21,300 Android sessions).



For a bit of perspective, our previous application, COMCATE, saw a total of only 7,779 requests over its nine year period of operation. The new application already has exceeded 5,000 requests in just over a year and 93.8% of these are already completed.

With over 200 City staff receiving and processing requests in this system we are working hard to meet citizen needs. GoModesto!

## 811 Know What's Below. Call Before You Dig.

PG&E like to remind would residents that digging into gas pipelines can have serious safety consequences that can be avoided by calling 811 or using 811express.com. 811 is the federally-designated call-beforevou-dia number that helps homeowners and professioanals avoid damaging vital utilities.

When you make the call to 811 a few days before you dig, you'll help prevent unintended consequences such as injury to you or your family, damage to your property, utility service outages to the entire HKRIRG DQ SRWIDDO TO and repair costs. Even if you're just planting a tree, please call 811 W.WIDQHIBEWDWH law.

Call 811 or use 811express.com at least two working days before digging and mark your project area

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will come out and mark where gas, electrical and other utility lines exist underground.

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had the sixth highest number of dig-ins across PG&E's service area in California. PG&E wants to partner with the City of Modesto to reduce the number of dig-ins



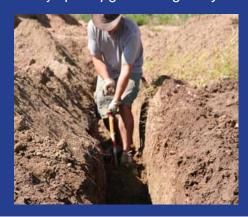
within the city. There are millions of miles of buried utilities beneath the surface of the earth that are vital to everyday living like water, electricity and natural gas.

If we can work together to reduce the number of dig-ins by 10% this year (compared to the number of dig-ins that occurred in 2016), PG&E will award the city with a QCDOFRWEWRQ

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local utility companies to locate and mark their underground facilities RRKDQUDIBXBQRH

safety tips at pge.com/digsafely.







# city beat water and utilities July 2017

#### Proper Cleaning of Garbage Cans...

When you clean your garbage and organic recycling cans in your driveway or gutter the water eventually ends up in our City storm drains?

So, what IS the proper way to clean and rinse your garbage and organic recycling cans? Residential: Find an unused space in your yard where you can rinse your garbage cans and empty the wash water onto a grassy area. The water will not harm the grass. Any solid material that may be washed out of the cans may be collected with a rake. Properly dispose of the waste in a paper or plastic bag and place it back into your garbage can.



Businesses: Contact your garbage hauler to exchange your dumpster for a clean one (NOTE: there will be a fee for this service). Restaurants should always double bag their garbage and clean spills with absorbent materials such as kitty litter or sand instead of hosing it into a storm drain.

For more information, contact the City of Modesto at (209) 577-5493.

#### Tell Us How We're Doing Your feedback is very important to us.

Please take a moment to complete our online survey.



**Customer Services Division** Online Survey

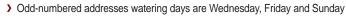
modestogov.com/customer-survey







## Water Use Restrictions - Effective June 1, 2017



- Even-numbered addresses watering days are Tuesday, Thursday and Saturday
- No outdoor water use on Monday or daily between 12:00pm and 7:00pm
- > Use of drip irrigation and hand watering of trees and shrubs with use of a positive shutoff nozzle is permitted at any time

Car washing is permitted with use of a positive shutoff nozzle

> Hosing concrete areas, building exteriors, etc. is prohibited except for health/safety concerns or for maintenance/construction purposes, with use of a positive shutoff nozzle

Water leaks must be repaired within 24 hours

- > Restaurants and food service establishments prohibited from serving water except upon request
- > No irrigating turf or ornamental landscapes during and 48 hours following measurable rain
- > Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.
- Outdoor watering must be kept on your property...avoid water runoff

Penalties for **Violations of Water Usage Restrictions** 

City of Modesto

Water Conservation:

(209) 342-2246

- First Notice of Violation
- Second Notice of Violation
- Third Notice of Violation
- Subsequent Violations

Written notice of violation, no fine issued

\$150 \$250

#### ATTENTION: TURLOCK, GRAYSON, AND CERES WALNUT MANOR

Important Note: Outlying water systems owned by the City will remain under Stage II restrictions through October 2017 because they are supplied solely by groundwater from outside the Modesto sub-basin. These include the Turlock, Grayson, and Ceres Walnut Manor water systems.

www.modestogov.com/savewater • State of California website: www.saveourwater.com





# Green Waste – Leaf & Limb Collection (Residential):

requirements visit: modestogov.com or contact

Customer Services at (209) 577-5395

City of Modesto Residential Customers\* are eligible for large green waste collection monthly (January through November) from your street or alley. December is leaf season only; green waste will not be collected. Leaves are collected from the street only. Piles of leaves with green waste mixed in will not be collected.\*\*

Please follow these guidelines for collection:

- Green Waste can only be placed out 72 hours prior to the Monday of your collection week.
- The City is divided into four service areas; set out and pick up times depend on your location.
- Items placed out must be less than six feet in length and six inches in diameter.
- No single piece can weigh over 50 pounds.
- Place materials 18 inches from the curb or fence.
- Small Green Waste (grass clippings, vines, twigs and other similar soft vegetative materials) shall be placed in the organic recycling container for collection.
- Leaves may only be placed in the street for collection during the month of December.
- All materials must be adjacent to the property where they were created.
- No dirt, sod, grass clippings, roots, stumps, rocks or concrete will be picked up.

Most of the materials are sent to the Compost Facility for processing. For more information visit our website at: www.modestogov.com/360/Green-Waste-Collection call the Green Waste Division at (209) 577-5463.

\*Does not include residents living on privately owned

\*\*This does not apply to your organic recycling container.

Piles placed out too early for collection are subject to code enforcement actions and possible citations.



#### FRIDAY, AUGUST 18, 2017

City of Modesto Sponsored **Household Hazardous Waste Collection Event** 8:30am to 11:00am or until full

> Mary Grogan Soccer Complex 3601 Litt Rd, Modesto, CA

#### ACCEPTED ITEMS

Antifreeze Gasoline/Diesel fuel Aerosol products Herbicides Batteries (all) Kerosene Brake fluid Carburetor cleaner Charcoal lighter fluid Drain cleaners Pesticides Fertilizers

Mercury thermostats Mercury thermometers Paint/Paint thinner

Pool/Spa chemicals

Propane cylinders Road flares Roofing tar Syringes

Used motor oil/Filters

No containers larger than 5 gallons. No empty containers. No electronic waste. No light bulbs No explosives. No ammunition. No compressed gas cylinders. No tires. No business waste. No medications Syringes must be in a ridged container

> Stanislaus County Residents Only. No more than 125 lbs or 15 gallons of waste accepted. All containers must be properly sealed.

DO NOT LEAVE MATERIALS UNATTENDED.PLEASE STAY IN YOUR VEHICLE.



QUESTIONS? CALL 577-5493 FUNDED BY A GRANT FROM CALRECYCLE



### Schedule your Bulky Item Collection

City of Modesto Residents with 2-can garbage service are allowed 2 bulky item appointments per calendar year to dispose of items such as large appliances, furniture, bicycles, and mattresses.

Please call your garbage company to schedule your appointment.

- Bertolotti Disposal 537-8000
- Gilton Solid Waste 527-3781

Items may only be placed out the night before the scheduled collection date. For a list of acceptable items please visit our website at modestogov.com search garbage and recycling.

For more information on the program, or if you see items in the street for more than 2 days, please call the Solid Waste Office at (209) 577-5494.

